

BURJ KHALIFA

Overview & Key Facts

- **Name & Location:** Burj Khalifa is the world's tallest building, located in Downtown Dubai, UAE, at 1 Sheikh Mohammed bin Rashid Blvd.
- **Height & Structure:** Approx. 828 meters tall, with 163 floors. It's an engineering marvel, offering observation decks, luxury lounges, restaurants, office space, and residences.
- **Experience Spaces:**
 - "At The Top" (Levels 124 + 125) — general observation decks.
 - "At The Top SKY" (Level 148) — higher, more exclusive viewing + lounge.
 - "The Lounge" (Levels 152-154) — premium high-end lounge experiences including tea, evening views etc.



Opening Hours / Timings

Here are the current operating times (2025 estimates) for different experiences at Burj Khalifa, plus best visiting windows. Keep in mind: times can vary slightly due to special events, holidays, or maintenance. Always confirm close to your visit.

Experience	Daily Operating Times	Prime / Sunset Window*
At The Top (Levels 124 + 125)	~ 7:00 AM to 11:00 PM daily. Last entry usually ~ 45 minutes before closing .	Prime / sunset: ~ 4:00 PM to 6:30 PM — this is peak time, best views, highest demand.
At The Top SKY (Level 148)	~ 12:00 PM to 10:00 PM (some sources say from early afternoon). Last entry about one hour before closing.	Prime hours between 12:00 PM – 6:00 PM or 4:00-6:30 PM depending on view & sunset.
The Lounge (Levels 152-154)	Various slots: Tea time, evening views etc. Typically morning / afternoon / early evening hours, with last entry around 9:00 PM in many packages.	



Inclusions & What You Get With the Ticket

When someone buys a ticket, here's what is typically included (depending on which package they choose):

- Access to the observation decks (124/125; or 148 if SKY ticket).
- Elevator rides to the relevant levels.
- Views / photo opportunities from each open level.
- Some tickets include lounge access.
- In some experiences (Lounge / fine-dining) tea/refreshments or even food is part of the package.

What's Not Included / Exclusions

Be sure your client knows these common exclusions:

- Meals / drinks not part of a packaged lounge or restaurant reservation.
- Transport to/from Burj Khalifa / Dubai Mall.
- Fast-track skip-the-line or guide services unless explicitly paid for.
- Re-entry — usually once you leave the observation deck you can't use the same ticket to re-enter. Some viewing levels or lounges may be closed during maintenance or for events.
- Outside food / large baggage typically not permitted.



Rules, Terms & Conditions

Here are the rules / policies visitors should know in advance:

1. Ticket Reservation & Timing

- Most tickets are time-slot based. Arriving late may result in losing the slot or waiting longer.
- We recommend arriving **15-30 minutes** before your scheduled time for security checks and to find your way in.

2. Security & Bag Checks

- All visitors go through security screening. Bags, strollers etc may be checked. Larger bags / backpacks may need to be stored separately.
- Outside food or drink is typically **not allowed**.

3. Dress Code / Attire

- For most observation decks, casual attire is okay.
- For fine-dining venues like *At.mosphere*, *The Lounge*, there may be stricter dress codes (smart casual / formal): no shorts, tank tops etc.

4. Accessibility

- The building is generally accessible for people with reduced mobility. Elevators, ramps etc are available.

5. Weather / Operational Closure

- Sometimes the top levels may be closed due to weather (fog, high winds) or for maintenance. View stretched visibility can be affected by haze.
- Holiday periods or special events may change opening times or cause higher footfall.

6. No Re-Entry

- Once you leave the observation deck, you cannot re-enter using the same ticket. Plan your time accordingly.

7. Refunds & Changes

- Many tickets are non-refundable or have limited refund/change policies. If booking via third parties, check their policies.



Tips & Best Time to Visit

- Visit **early morning** (just after opening) or late evening after sunset to avoid crowds.
- If the client wants sunset-views / golden hour, they should reserve a time slot during **4:00-6:30 PM** (prime hours) well in advance. These slots fill up fast.
- Weekdays are less crowded compared to weekends.
- Weather is clearer between **November-March**, which gives better visibility; summer months can have haze/heat.
- Bring a good camera / phone; wide-angle helps. Also dress in layers—higher levels may be windy/cooler, especially in evenings.

Estimated Cost & Budgeting

Here's what a client might expect to pay (excluding travel to Dubai, hotel etc.):

- **At The Top (124+125)** during non-prime hours for adult: ~ **AED 150-180** (approx.)
- Prime hours (sunset etc): ~ **AED 220-260** or more.
- **SKY experience (Level 148 etc)**: significantly more — **AED ~350-600+** depending on time/slot.
- Add-ons (lounges, food, premium seating) can add to cost.

